Request For Proposal for Empanelment of Fintech(S) Companies

RFP Reference No: RFP # NTB/IT/Fintech Empanelment/2026/09/27 Dated: 05-09-2026
Dated: 11-09-2026

Following are the changes / clarification in the RFP terms. All the bidders are requested to refer the "Corrigendum #1 / Revised Terms" column as below:

RFP Reference: RFP # **NTB/IT/Fintech Empanelment/2026/09/27**

General Instruction and Guidelines for RFP # **NTB/IT/Fintech Empanelment/2026/09/27**

With reference to the RFP for Empanelment of Fintech Companies, please find below the updated dates regarding the corrigendum:

- Last date for submitting pre-bid queries: 18 September 2026
- Pre-bid meeting: 22 September 2026
- Last date for bid submission: 28 September 2026

Following are the changes / clarification in the RFP terms. All the bidders are requested to refer the "Corrigendum #1 / Revised Terms" column as below:

S.No	Page No.	Clause No.	RFP Clause	RFP Revised Clause
1.	18	Sr.No 25	25. Providing solutions for Realtime / Near Realtime reconciliation services in respect of Financial Transactions/ applicable Non using Automated solutions with reduction / elimination of manual interventions	Providing solutions for Realtime / Near Realtime reconciliation services in respect of Financial Transactions / applicable Non-Financial Transactions using Automated Solutions with reduction / elimination of manual interventions.
2.	19	Sr.No 37	New Point Added	**37**: Providing Services for Gap Assessment, Implementation Support and related services for End-to-End Implementation of DPDP Act, 2023 and DPDP Rules 2025 **38**: API gateway, middleware and API security implementation **39**: Dashboard for GRC **40**: GRC and VAPT dashboard **41**: IT asset management **42**: Web proxy solution for internet **43**: Identity access management **44**: Learning management solutions **45**: End Point DLP Solution

				46: Account Aggregator (AA) Ecosystem & Alternate Data Underwriting: Solutions leveraging the RBI Account Aggregator framework, GST data analytics, utility payment trails, and alternate digital footprints for automated surrogate credit assessment and financial profiling. **47**: Customer Experience (CX) & Omni-Channel Grievance Redressal: Centralized omni-channel customer service portals, integration with RBI CMS (Complaint Management System), sentiment analytics, and end-to-end service ticket management. **48:** • Customization of Mobile and Web applications and support. • Developing and Implementing Mobile Applications and / or Web based applications for various Banking Services / products. • Implementing and integrating AI enabled Chatbots in Web Applications and Mobile applications. • UI/UX Revamp is also identified as a proposed additional feature for the Mobile Banking App.